




A Quick Introduction to ISO 9001

What is ISO 9001?

- An international, globally recognized quality management standard, ISO 9001 is maintained by the International Organization for Standardization and is administered by Accreditation Bodies (i.e. ANAB) who approve and oversee Certification Bodies (Registrars)



A large, semi-transparent, light blue globe is centered in the background of the slide, showing the continents of North and South America.

In September 2015, the new ISO 9001:2015 standard was published. All currently certified companies must be certified to ISO 9001:2015 by September 15, 2018 in order to remain ISO certified.

Those companies seeking certification should utilize the new standard.

ISO 9001:2015

- Benefits:
 - Puts greater emphasis on leadership engagement
 - Helps address organizational risks and opportunities in a structured way
 - Uses simplified language and a common structure and terms, which are particularly helpful to organizations using multiple management systems
 - Addresses change management more effectively
 - Is more user-friendly for service and knowledge-based organizations
 - Easily integrated with other standards such as ISO 14001 (environmental)



Certification Process



What Occurs During Your Audit

- Stage 1
 - Audit of the client's **management system documentation**
 - **Evaluate the client's location and site-specific conditions** with client to determine the preparedness for the Stage 2 audit
 - Review **the client's status and understanding regarding requirements of the standard**, in particular with respect to the identification of the key performance of processes, objectives and operation of the management system

On Site

Quality
Documentation
Review

Stage 1



What Occurs During Your Audit

- Stage 2
 - Information and evidence about conformity to all requirements of the applicable management system standard
 - Performance monitoring, measuring, reporting and reviewing against key performance objectives and targets
 - The client's management system and performance in regards to set objectives

On Site

Certification
Audit of Entire
System

Stage 2



What Occurs During Your Audit

- Surveillance
 - Surveillance audits are a critical part of your certification because they ensure your system is still performing to requirements of the standard. They also verify any issues raised at your previous audit are corrected.
 - Surveillance activities include on-site audits assessing the certified client's management system's fulfillment of specific requirements relating to the standard.



Surveillance
Audit
12 months



- PRI Registrar's mission is to provide you with [exceptional customer service](#) and add value to your quality management system.
- Our management team is well known and respected in the quality industry. They hold positions with:
 - The ANSI-ASQ National Accreditation Board ([ANAB](#)) Accreditation Council
 - The Independent Association of Accredited Registrars ([IAAR](#))
 - And participate with the Americas Aerospace Quality Group ([AAQG](#)) and International Aerospace Quality Group ([IAQG](#)).
- Our customer relationship team will be the focal point of your PRI Registrar partnership throughout the lifecycle of certification.
- PRI Registrar's customer satisfaction rating is 98%

- PRI Registrar is recognized as a premier registrar for quality, aerospace, environmental and safety registrations. We provide international third-party certifications to the following standards:
 - [Quality \(ISO 9001\)](#)
 - [Aerospace \(AS9100, AS9110, AS9120\)](#)
 - [Environmental \(ISO 14001\)](#)
 - [Health & Safety \(OHSAS 18001 – compliance audits\)](#)

Email us at priregistrar@p-r-i.org or call us at 724-772-1616



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ISO 9001, simply click on the question mark above!*