Dear AS and QMS Auditors,

AS Auditors should all already know this, but we have had a few instances that have convinced me to send out a reminder regarding a piece of the NCR management process for both AS and QMS auditors.

The definition of containment in AS9101E states:

"Action to control and mitigate the impact of a nonconformity and protect the customer's operation (stop the problem from getting worse); includes correction, immediate corrective action, immediate communication, and verification that the nonconforming situation does not further degrade".

So when containment is required in an AS audit, correction is required at the same time. This definition is unchanged and always has required correction.

For AS and QMS auditors, ISO 17021 requires all NCRs to have correction.

Correction can be submitted with corrective action for all QMS NCRs and for AS NCRs when containment is not required.

And as a final note, please do not accept root causes that restate the NCR.

Please let us know of any questions or concerns. We appreciate your adherence to this advisory.