As a result of customer feedback and our focus on continual improvement of our service delivery, PRI Registrar is happy to announce we are launching a new software tool the week of
November 14th to replace EQM! The new system is called Registrar Management System (RMS) and it will greatly improve communications between PRI Registrar staff, auditors and clients.

It was designed to improve PRI Registrar’s service delivery across all aspects of the certification process. Some of the features and benefits include:

- A Task Dashboard for clients and PRI Registrar staff to track actions related to scheduling, planning conducting the audit, report and NCR closure. This dashboard is complemented by email notifications when action is needed.
- A Scheduling module to schedule audits well in advance to ensure the target dates are met and best available resources are confirmed. Note: PRI Registrar will have a dedicated Scheduler to proactively schedule your audits with you to ensure timely planning and communications.
- Easier navigation for users to locate key information about the certification process and actions.
- Audit documents that are 80% pre-populated with audit details which will eliminate errors and report writing time. Auditors can focus on adding meaningful content where required.