We had a very successful turn out for our 2018 Auditor Training and we thank all of those that were able to attend. For those that were unable to attend, we missed you and we hope you can attend our next training in 2020. A final date will be announced early next year. Some of the presentations that were shown during training are now available online and can be found by clicking the blow button below. If you did not attend training, please complete the acknowledgment form to verify that you have reviewed the training documents. You can contact Samantha Brock if you have any questions.

Training Presentations →

RMS Reminder
As a reminder, we have added an Auditor Help section to the Help Tab in RMS. It includes:

- Auditor Advisories
- Auditor Reference Materials
- Auditor Training Materials
- AS91XX:2016 Audit Documents
- ISO 9001:2015 Audit Documents
- ISO 14001:2015 Audit Documents
- OASIS Training Materials
- RMS Help Materials

Client Help

The Client Help section is also available for you to access! It includes:

- Client Guidelines & Requirements
- Logo Guidelines
- NCR Guidance
- OASIS NCR Management
- RMS FAQs
- RMS Summary Flow
- What to Expect During Your Audit

We recently just added a new document for the client to reference while responding to NCRs. It's called NCR Guidance and they can download it from the Client Help section on the website.

Travel Guideline Update
All travelers are to book non-refundable as they are half the price of a refundable ticket. Even though the ticket is classed as non-refundable, the majority of the ticket price (less a fee, typically $250) is still available to use in the future for up to a period of one year from the time of purchase, should the ticket need to be cancelled.

If you have any questions concerning the guidelines, please contact Pete Kucan.