



A Quick Introduction to ISO 9001

What is ISO 9001?

- An international, globally recognized quality management standard, ISO 9001 is maintained by the International Organization for Standardization and is administered by Accreditation Bodies (i.e. ANAB) who approve and oversee Certification Bodies (Registrars)



In September 2015, the new ISO 9001:2015 standard was published. All currently certified companies must be certified to ISO 9001:2015 by September 15, 2018 in order to remain ISO certified.

Those companies seeking certification should utilize the new standard.

ISO 9001:2015

- Benefits:
 - Puts greater emphasis on leadership engagement
 - Helps address organizational risks and opportunities in a structured way
 - Uses simplified language and a common structure and terms, which are particularly helpful to organizations using multiple management systems
 - Addresses change management more effectively
 - Is more user-friendly for service and knowledge-based organizations
 - Easily integrated with other standards such as ISO 14001 (environmental)



Certification Process



What Occurs During Your Audit

- Stage 1
 - Audit of the client's **management system documentation**
 - **Evaluate the client's location and site-specific conditions** with client to determine the preparedness for the Stage 2 audit
 - Review **the client's status and understanding regarding requirements of the standard**, in particular with respect to the identification of the key performance of processes, objectives and operation of the management system

On Site

Quality
Documentation
Review

Stage 1



What Occurs During Your Audit

- Stage 2
 - Information and evidence about conformity to all requirements of the applicable management system standard
 - Performance monitoring, measuring, reporting and reviewing against key performance objectives and targets
 - The client's management system and performance in regards to set objectives

On Site

Certification
Audit of Entire
System

Stage 2



What Occurs During Your Audit

- Surveillance
 - Surveillance audits are a critical part of your certification because they ensure your system is still performing to requirements of the standard. They also verify any issues raised at your previous audit are corrected.
 - Surveillance activities include on-site audits assessing the certified client's management system's fulfillment of specific requirements relating to the standard.



Surveillance
Audit
12 months



- PRI Registrar's mission is to provide you with [exceptional customer service](#) and add value to your quality management system.
- Our management team is well known and respected in the quality industry. They hold positions with:
 - The ANSI-ASQ National Accreditation Board ([ANAB](#)) Accreditation Council
 - The Independent Association of Accredited Registrars ([IAAR](#))
 - And participate with the Americas Aerospace Quality Group ([AAQG](#)) and International Aerospace Quality Group ([IAQG](#)).
- Our customer relationship team will be the focal point of your PRI Registrar partnership throughout the lifecycle of certification.
- PRI Registrar's customer satisfaction rating is 98%

- PRI Registrar is recognized as a premier registrar for quality, aerospace, environmental and safety registrations. We provide international third-party certifications to the following standards:
 - [Quality \(ISO 9001\)](#)
 - [Aerospace \(AS9100, AS9110, AS9120\)](#)
 - [Environmental \(ISO 14001\)](#)
 - [Health & Safety \(OHSAS 18001 – compliance audits\)](#)

Email us at priregistrar@p-r-i.org or call us at 724-772-1616



*To receive a more comprehensive presentation regarding
ISO 9001, simply click on the question mark above!*